



Australian Government

Australian Transport Safety Bureau



REPCON Aviation Confidential Reporting Scheme

we're working for your safety

What is REPCON?

REPCON is a voluntary confidential reporting scheme for aviation. REPCON allows any person who has an aviation safety concern to report it to the ATSB confidentially. Protection of the reporter's identity and any individual referred to in the report is a primary element of the scheme.

What may be reported with REPCON?

Any matter may be reported if it endangers, or could endanger the safety of an aircraft. These matters are reportable safety concerns.

Examples include:

- unsafe scheduling or rostering of crew; or
- crew or aircraft operator bypassing safety procedures because of commercial pressures; or
- non compliance with rules or procedures.

To avoid doubt, the following matters are not reportable safety concerns and are not guaranteed confidentiality:

- matters showing a serious and imminent threat to a person's health or life
- terrorist acts
- industrial relations matters
- conduct that may constitute a serious crime.

REPCON would also like to hear from you if you have experienced a 'close call' safety concern and think others may benefit from the lessons you have learnt. These reports can serve as a powerful reminder that, despite the best of intentions, well-trained and well-meaning people are still capable of making mistakes. The de-identified stories arising from these reports may serve to reinforce the message that we must remain vigilant to ensure the ongoing safety of ourselves and others.

Who may make a REPCON report?

A REPCON report may be made by anyone who observes or becomes aware of a reportable safety concern.

What is confidential?

Personal information about the reporter and any person referred to in the report. If you believe it would be necessary to act on information about an individual referred to in your report then you should consider reporting this directly to the Civil Aviation Safety Authority (CASA).

How are REPCON reports processed?

REPCON staff will assess reports for clarity, completeness and significance for aviation safety. To do this, the staff may need to contact the reporter. Once satisfied that the report is as complete as possible, the staff enter the de-identified content of the report into the REPCON database, which allocates it a unique identification number.

REPCON may use the de-identified version of the report to issue an information-brief or alert bulletin to a person or organisation including CASA, which is in a position to take safety action in response to the safety concern.



What are the possible outcomes from a REPCON report?

The desired outcomes are any actions taken to improve aviation safety in response to the identified concern. This can include variations to standards, orders, practices, procedures or an education campaign.

Is an anonymous report via REPCON acceptable?

As a general rule REPCON does not accept anonymous reports. REPCON staff cannot contact an anonymous reporter to verify the report or to seek additional information. Further, REPCON staff must be satisfied that the reporter's motivation for reporting is aviation safety promotion, and that the reporter is not attempting to damage a rival or pursue an industrial agenda.



ASRS or REPCON?

REPCON is a separate scheme to the Aviation Self Reporting Scheme (ASRS). The ASRS allows for self reports of unintentional regulatory breaches by Civil Aviation Authorisation holders who are seeking to claim protection from administrative action by CASA. A reporter seeking protection from administrative action by CASA should consider reporting under the ASRS and whether they meet its criteria.

REPCON is a much broader reporting scheme designed to capture a wide range of aviation safety concerns from a large pool of potential reporters.

How can I make a REPCON report?

REPCON reports can be submitted by:

- Online: www.atsb.gov.au
- Mail: Reply Paid 600
PO Box 600
Civic Square, ACT 2608
- Facsimile: (02) 6274 6461
- Telephone: 1800 020 505
- Email: repcon@atsb.gov.au

If you wish to obtain advice or further information, please call REPCON on 1800 020 505 or go to www.atsb.gov.au

**REPCON Reporting:
1800 020 505**



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**Australian Transport Safety Bureau
PO Box 967, Civic Square ACT 2608
Australia
1800 020 616
www.atsh.gov.au**

**Aviation, Marine and Rail Accident Notification
telephone ATSB (toll-free, 24 hours): 1800 011 034**

*The ATSB is Australia's prime agency for independent 'no blame' transport safety investigations.
The Bureau's investigations seek to identify safety issues and encourage safety action
to reduce the risk of future accidents and incidents.*